

Edinburgh Fallen Uninjured Person Pathway

This pathway is for patients who are uninjured but stuck on the floor or, in situ within their home and require assistance to get back up. This service is provided by the Assistive Technology Enabled Care (ATEC 24) response team on behalf of Edinburgh Health and Social Care Partnership.

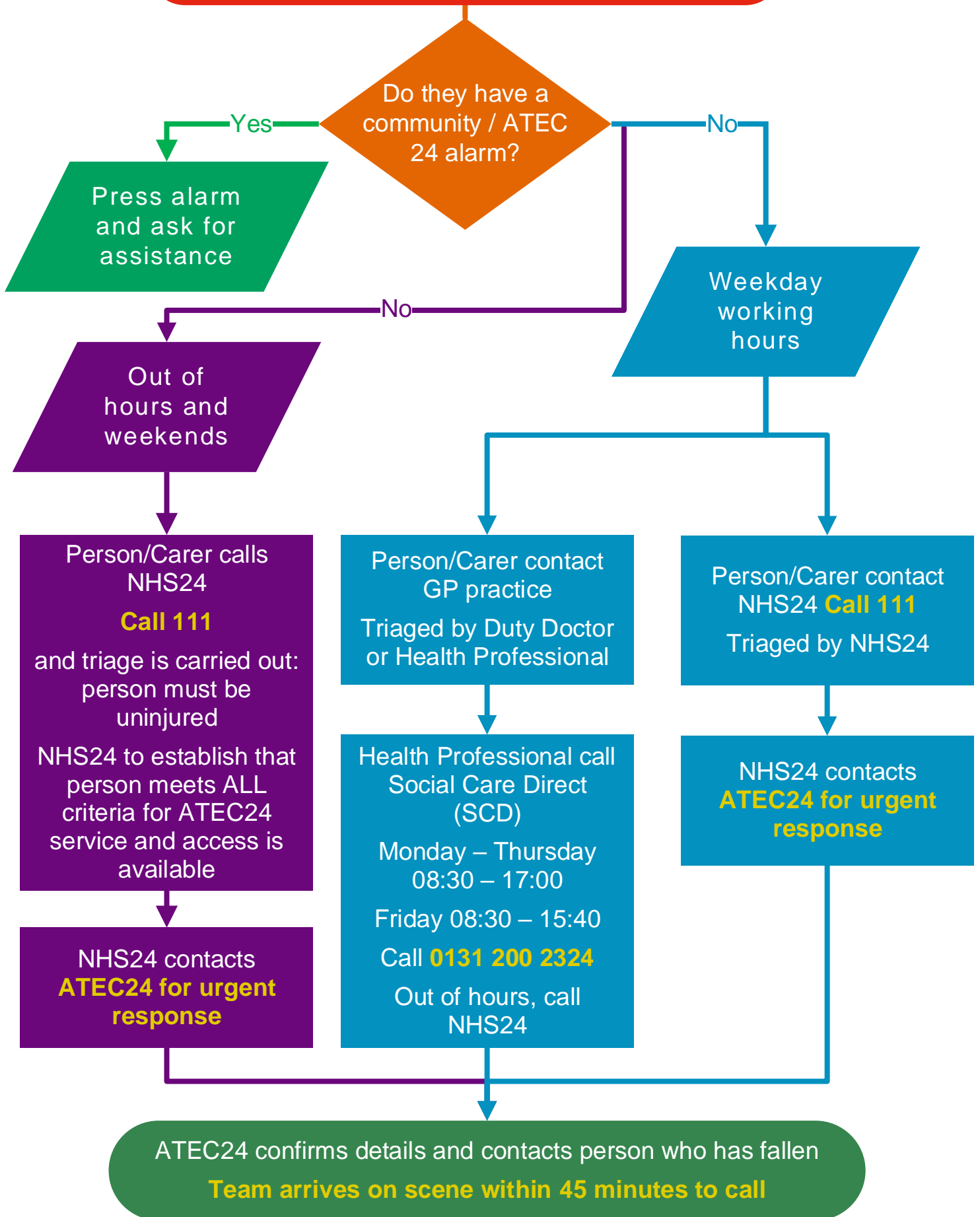
Target response time to calls: 45 minutes

Criteria

Patient needs to:

- Be a City of Edinburgh resident
- Have no sign of a new injury / condition requiring medical attention due to the fall
- Be able to actively move and follow simple instructions without causing new pain or significantly increasing any pre-existing pain levels
- Not have an existing community alarm (if they already have an alarm, this should be used for request assistance for non-injurious fall)
- Have fallen within their own home and are unable to get up or are at immediate risk of having a fall due to being stuck in situ
- Have an identified method of access to the property available via e.g. family/ friend/carer.

Uninjured person stuck on the floor or in situ?



Please note, there is no direct phone line to ATEC24, all requests must go via SCD or NHS24