Edinburgh HSCP Flow Centre Pathways

Referrers: Primary Care Clinicians and Other Health Care Professionals

4 hour urgent response required

No

For referrals that do not require an urgent 4-hour response please use existing referral pathways to relevant services (e.g. next day response)

Yes

FLOWCENTRE

Flow Centre on 03000 13 4000 Option 1 & 4

Flow Centre Coordinator

Clinical Nurse Advisor

Home First Navigator/OT

Edinburgh Hospital@Home
Preventing admission for acute, safe medical cause.

Edinburgh Respiratory (CRT) for COPD exacerbation.
Please continue to contact CRT as before for prevention of admission, however you may be offered this pathway for initial assessment at home by CRT if you call Flow Centre for a hospital admission. CRT will provide a 90 min response.

Urgent Therapy and Social Care
Rapid response required to support patients who present with:

- Inability to transfer/ mobilise to toilet or attend to personal care
- Inability to access food and drink
- Inability to self-manage essential medication
- Rapid decline in cognition or social situation resulting in vulnerability in current home.

The above criteria may also include a response to **falls** that present in a deterioration in function as described above.
Clinical assessment should be considered to exclude an underlying medical issue where appropriate.